Optum

ScriptSwitch® Prescribing - Clinical Decision Support update

Hosted System release - Dublin release

Release date: 12 December 2025

About the release notes

As part of the Optum® software development process, regular updates are delivered based on customer feedback, including new feature requests and defect resolutions.

We are committed to keeping you informed about changes applied to the system and ensuring that training materials are updated accordingly.

Release notes include:

- Summary of the release including the release process.
- Detailed guidance to help users navigate new features, including screenshots and step-by-step instructions.
- A summary of resolved issues.

Copies of this release document are available via the Optum Service Centre (call: 02476 214700) and can also be accessed through the [Knowledge Centre](#).

Any comments or suggestions for improvements relating to these release notes should be sent to support@scriptswitch.com

Audience for the release notes

- Primary Care Medicines Management teams

- ScriptSwitch Prescribing project owners

Content

Version 1.0

Summary of Changes

Targeted Switches and Safety Alerts

We've added a new **export feature** in **Content Manager**. You can now export detailed data from the **Authored Content tab**, making it easier to review, analyse, and share information.

Export Targeted Content Details

We've enhanced the **Authored Content tab** in Content Manager with a new **categorisation system**. Rules are now grouped into expandable sections, making it easier to browse, find, and manage the content you need.
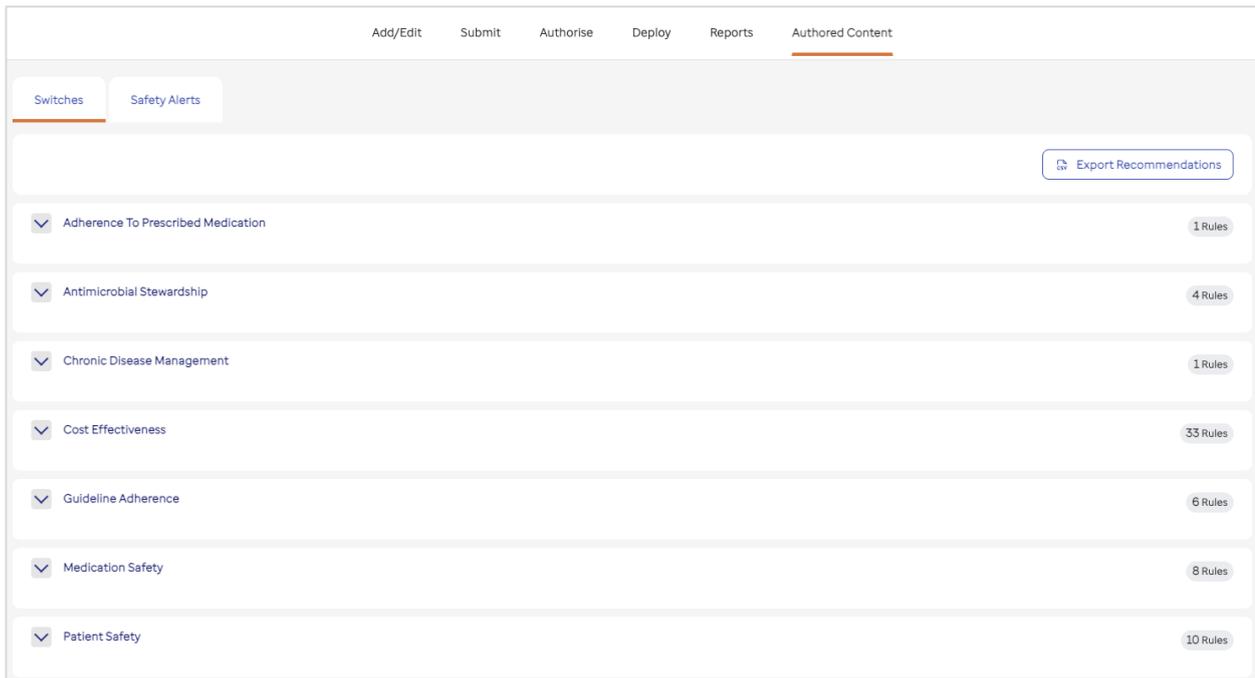
Clinical Rules

We've added further clinical rules. These targeted switches and Safety Alerts along with any associated switches will be available on the **Authored Content tab** in Content Manager.

Detailed Update

New Feature: Group Targeted Switches

We've made it easier to find and manage content in the **Content Manager Authored Content Tab** by introducing **categories for Targeted Switch rules**.

- **Organised by Category:** Each rule now belongs to a category.
- **Expandable Sections:** Categories appear as sections you can **expand or collapse**.
- **Quick Navigation:** Jump straight to the content you need without scrolling.

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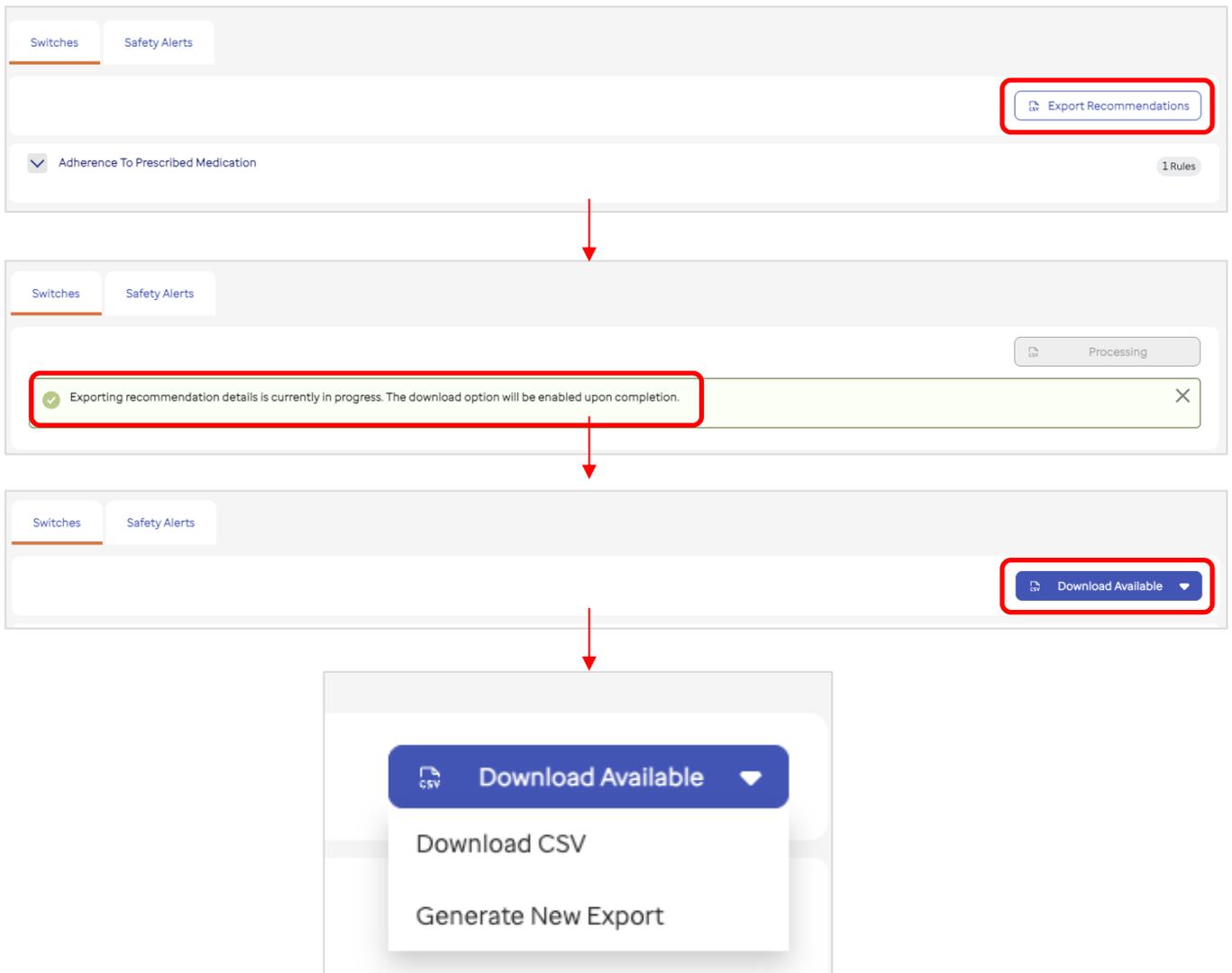## New Feature: Export Targeted Content Details

We've added a simple way to export your content data from the Content Manager Authored Content Tab.

- **Export to CSV:** You can now download detailed reports for targeted switch recommendations and safety alert rules.
- **One-Click Access:** Look for the **Export Recommendations** or **Export Rules** button at the top of the targeted switches page.
- **What's Included**: Your CSV file will contain all key details, e.g. recommendations, rule IDs, clinical system compatibility, script triggers, and deployment status.

This feature makes it easier to review, analyse, and share content, helping you make informed decisions quickly.

How It Works:

1. Click Export to generate your report.

2. When ready, the button changes to Download Available. Click to download.

3. Reports stay available until the overnight process clears them.

4. Need an updated file? Just click Download Available again to create a fresh export.

Defect Resolved in this release

Security enhancements

We've added enhancements to improve Security standards, keeping your data and systems safer and reducing potential risks.

System technical enhancements

We've made technical updates to keep the platform efficient and easier to maintain.

Known Defects in this release

There are no known defects in this release

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